

Information for our Guests– Measures regarding COVID-19



General

- Our employees have been trained on the measures and will be happy to answer any questions you may have.
- The distance rules are observed
- Our public toilets are cleaned and disinfected daily at specified intervals.

Hotel

- Hygiene stations have been set up at all entrance areas. These include: Disinfectant and hand sanitising wipes.
- Door handles, surfaces and objects that are frequently touched are cleaned and disinfected daily.
- The guest folder is also available online via the hotel app and includes all information related to your stay. Scanning the QR code available in the room with your smartphone will take you directly to the Sonnenhotel's Gastfreund hotel app. A desktop version of the guest folder is also available. If you are unable to access the digital guest folder, our staff will be happy to help.
- As before, a very high standard of hygiene is maintained when cleaning the rooms. In addition, surfaces are disinfected on a large scale. All hotel linen is cleaned in the hotel's own lingerie department in compliance with hygiene regulations.
- The sauna areas in the Sonneck and Söldanella parts of the hotel are each accessible to a maximum of 4 people.
- Contactless payment is possible and desired

Restaurant

- We offer your Samnaun breakfast in buffet form in compliance with all hygiene regulations.
- The food, wine and drink menus can be called up online by scanning the QR code on your table. They can also be viewed on the website. Physical cards are still available.
- Our food is also available as take-away or delivery (whole Samnaun Valley), in sustainable containers. "Room service" will continue to be offered
- As before, all legal hygiene regulations for the purchase, storage and preparation of food in the kitchen will be observed and controlled.

Status: February 2022