



Please note our general cancellation conditions for the winter season:

Room cancellations are only valid in writing.

A free cancellation of the reservation is possible up to 30 days before arrival. In case of cancellation 29 to 15 days before arrival we charge 40% of the booked services.

For cancellations 14 to 7 days before arrival we charge 80 % of the booked services.

Please understand that in case of cancellation less than 7 days before arrival or in case of no-show or late arrival, the stay will be charged in full.

We recommend that you take out travel cancellation insurance.

Did you know that if you pay the entire booking in advance by credit card, there is insurance cover in the event of cancellation for the most credit cards?